

# Service Price List

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| <b>Component Install &amp; Setup</b><br>Hardware install and test i.e. Graphics card install, RAM upgrade.  | <b>\$65</b>  |
| <b>Data Transfer/Backup</b><br>Back up any precious or mission critical data while undertaking technical work.  | <b>\$210</b> |
| <b>Diagnostic - Find the problem</b><br>Standard diagnostic work. This covers determining the problem so you can repair it yourself. Repair work is charged at normal hourly rates.                             | <b>\$85</b>  |
| <b>Email Setup &amp; Configuration</b><br>Includes setting up your email, transferring emails and backing up emails.  | <b>\$65</b>  |
| <b>Freshen Up! - Reinstall Operating System</b><br>Reinstall of customers operating system with all the latest drivers and updates.   | <b>\$120</b> |
| <b>Insurance Report</b><br>Comprehensive insurance report for insurance claims. This report will include an assessment of the damages and formal repair quotation will be provided.                             | <b>\$110</b> |
| <b>PC Setup – For New Only</b><br>Initial PC setup, including software install, account setup and device driver install.  | <b>\$120</b> |
| <b>Software Installation</b><br>Installation of software as per the individual software end user license agreement. We will also assist with on-line activation or installation as required.                    | <b>\$65</b>  |
| <b>Virus Removal</b><br>Full virus scan and removal. Often viruses are unable to be removed and may require a system restore or fresh operating system installation PLUS a bonus copy of Trend Micro Antivirus. | <b>\$120</b> |
| <b>Hourly Rate</b><br>Our standard hourly rate for other Services.  | <b>\$110</b> |
| <b>Up to date - BIOS or firmware</b><br>For new product purchases. Allow up to 24 hours for this service.   | <b>\$25</b>  |

**If we can't fix it, it's free!**

**\*\*\* All prices exclude GST\*\*\***